



PPG

The Parks Medical Practice Newsletter

Blisworth – Roade – Hanslope - Grange Park
www.theparksmedicalpractice.co.uk

Winter 2017/2018

Dispensary Information

Our dispensaries handle over 15,000 prescriptions every month and it takes a minimum of 2 working days to process a prescription including receiving your order, checking your records, ordering and receiving the stock, dispensing and checking the order ready for collection. If there are any queries the dispensers always check with the doctors for your safety.

We currently carry 759 different medicines in stock, and routinely order another 2,100 additional items when needed.

We will always try and help patients who have run out of medication. But this can delay the rest of the orders waiting in the queue and is frustrating for patients who have ordered correctly. Would you try and jump the queue in a busy supermarket?

Over very busy periods like Christmas or Easter please allow 5 days for us to prepare your order. Only order extra items if absolutely necessary to avoid waste.

If you live outside our dispensing area please take advantage of the electronic prescribing service which is quick and easy. You can also ask for a paper prescription if your usual chemist is closed.

Carer's Meetings.



Are you aware that our villages have carers groups? See our notice boards for more information.

Surgeries:

Park Slope Surgery

32 Stoke Road
Blisworth
Northants
NN7 3BT
01604 878000

Roade Surgery

16 London Road
Roade
Northants
NN7 2NN
01604 863100

Grange Park Surgery

Wilks Way
Grange Park
Northants
NN4 5DW
01604 434747

Hanslope Surgery

1 Western Drive
Hanslope
Bucks
MK19 7LA
01908 510230

Did you know?

We offer a range of additional services across the practice including;

- Carpal Tunnel Surgery (Dr Joy Banerjee)
- Skin cancer clinic and surgery (Dr Jonathan Taylor)
- Vasectomy (Dr Jonathan Taylor and Dr Naeem Younus)
- Gynaecology clinic (Dr Cheryl Wedgbrow)
- Coil fits and removals (Dr Cheryl Wedgbrow and Dr Jenni Henderson)
- Contraceptive implants (Drs Wedgbrow, Syed and Henderson and Nurse Susan)
- Ear microsuction clinic (Ann Fulks and Jane Lewis)

Speak to your usual doctor for referral into any of these clinics

Nursing Team

Our receptionists will direct you to the most appropriate person to meet your needs. This uses our resources efficiently and reduces waiting times.

Phlebotomists – skilled at taking blood samples quickly and easily

Health Care assistants – Blood pressures, ECGs, weight management, smoking cessation, health checks

Practice Nurses – Asthma, diabetes, smears, pill checks, ear syringing, vaccinations etc

Nurse Practitioners – minor illness eg coughs, chest infections, skin infections, tonsillitis etc

Patient Group – Parks Medical Practice (PPG) for info + comments see our section on the Practice website

The ambitions of the PPG are to help to do all or most of the following:

Help the Practice to consult and plan with patients whenever possible on the facilities and provision of services

Bring a sense of ownership and partnership between practice staff and patients.

Give practice staff and patients the opportunity to discuss topics of mutual interest.

Allow patients to make positive suggestions about the practice and their own healthcare

Act as a representative group that can be called upon to influence the local provision of health and social care.

Liaise with other Patient Participation Groups in the Northampton and MK areas.

You can contact any of the members of the PPG by emailing parksppg@gmail.com and putting your preferred contact in the subject.

Jane (Blisworth)
Paul or Nav (Grange Park)

John (Hanslope)
Viv or Doug (Roade)

Practice Web Site. www.theparksmedicalpractice.co.uk

Please take a look at our new look website. It is full of information, including the Extended Hours Surgeries, dates and locations, Health Care advice, Patient group and much more.

You can also sign up to receive this newsletter straight to your email address.

Don't forget to sign up for online services next time you are in the surgery – just ask at reception and show photo ID.

Patient Tip

Most minor ailments like colds and sore throats get better on their own without any treatment. Try the NHS Choices website for advice



www.nhs.uk

Telephone System Changes

We have been working to upgrade our telephone system across the practice. You may have noticed a menu system when you call in. This helps us to manage demand at peak times and direct your call appropriately.

Unfortunately a new number was required at Grange Park Surgery, and we encountered some technical difficulties which prevented us informing patients as quickly as we would have liked. We apologise if you were inconvenienced by the number change. For clarity the new numbers are;

Grange Park Reception/main menu 01604 434747 Fax 01604 434731

Community Nursing 0300 777 0002

Childrens Services 0-19 (Health visitors and school nursing) 0300 1111 022

Team Changes

We have been very fortunate in recruiting new GPs following recent retirements.
Our regular GPs are now;

Blisworth

Dr Jonathan Taylor (m) Dr Sarah Syed (f)
Dr Vikram Puri (m) Dr Jenni Henderson (f)

Grange Park

Dr Naeem Younus (m) Dr Sarah Paddock (f)
Dr Jai Sinha (m)

Hanslope

Dr Graham Barter (m) Dr Cheryl Wedgbrow (f)
Dr Laura Middleton (f) Dr Caroline Philp (f)

Road

Dr Joy Banerjee (m) Dr Keth Yogasigamany (m)
Dr Polly Wagg (f)

We manage clinical cover by moving GPs around the sites and sometimes employing locum GPs. All locum GPs are checked and trained to the same high standard as our regular GPs.

As a training practice we also host a number of doctors who are still completing their training. These are fully qualified doctors who are training to specialise in general practice. Our current trainees are;

Grange Park

Dr Trinity Axelson (f)

Hanslope

Dr Cyriac Apathappily (m)
Dr Dyanitha Perera (f)

Did Not Attend Appointments

In October **237** patients failed to attend their appointment!

Demand for appointments is very high.

Please telephone the surgery to cancel your appointment if it is no longer required and we will offer it to another patient.